Stabilization Services Evaluation overview

February 23, 2023





Family background



Services received



Impact of services

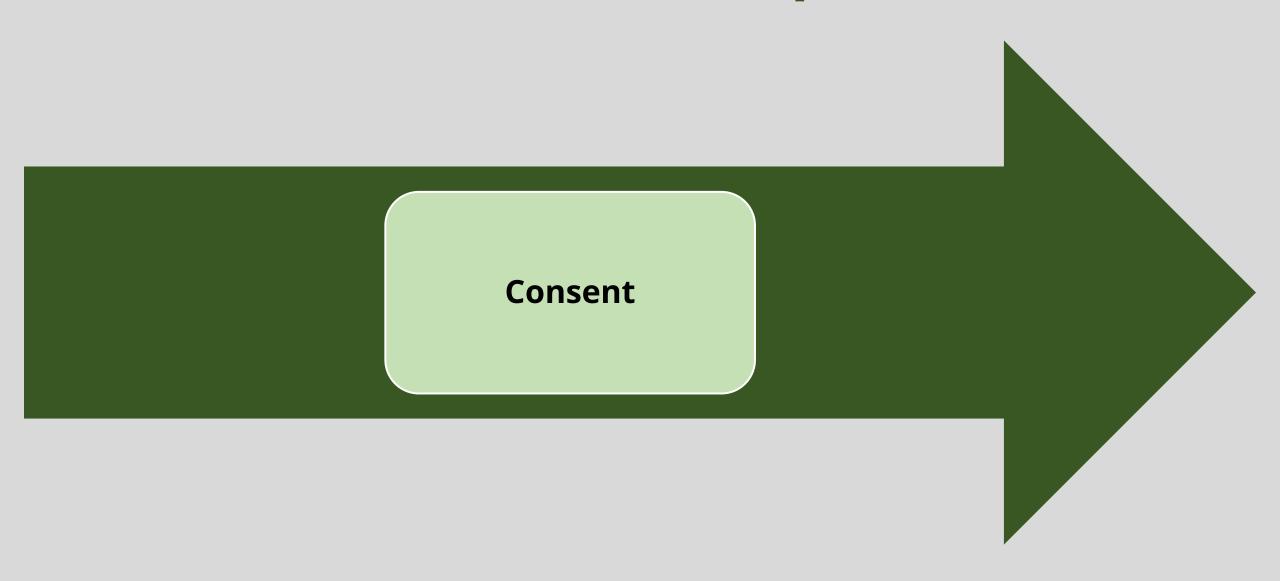


Family feedback

What we want to learn about?

How will we use the results?

- Sharing results with providers
- Completing federal reporting requirements
- Developing strategies to improve services
- Identifying and resolving barriers to service delivery
- · Recommending local- and state-level policy reforms
- Building support for sustainability and potential expansion of services



Consent

Intake documentation/ caregiver interview

Consent

Intake documentation/ caregiver interview

Discharge documentation

Completed by the evaluation team

Consent

Intake documentation / caregiver interview

Discharge documentation

Discharge caregiver interview

Consent

Intake documentation/ caregiver interview

Discharge documenta-tion

Discharge caregiver interview

30-day follow-up survey

Collect consent forms for each family

- Review the consent form with the family at intake
- Answer any questions that they may have about the project
- Upload a copy of the completed form within 7 days of intake

Families may decline the interview if desired. Their choice to be interviewed or not does not impact any of the services that they will receive. A copy of the consent form should be submitted regardless of whether they have provided consent or declined.

Conduct baseline interviews with caregivers and submit intake data

The baseline interviews include some information about the youth/family background and presenting concerns.

SECTION 1: Provider completes on their own. This section should be completed and submitted for all families served.

SECTION 2: Provider completed through an interview with parents. Parents can decline to provide information if desired.

Conduct baseline interviews with caregivers and submit intake data

All intake data should be completed and submitted to the evaluation team within 7 days of intake.

There are two options for submitting this interview.

Option 1: Complete on paper and <u>upload</u> a completed copy

Option 2: Manually enter the data online

Complete and submit discharge documentation

The discharge documentation provides information about the services received and notifies the evaluation team that a family has completed services. All discharge summaries should be completed and submitted to the evaluation team within 2 days of discharge.

There are two options for submitting this documentation:

Option 1: Complete on paper and <u>upload</u> a completed copy

Option 2: Manually enter the data online

Collect feedback from families 30 days after discharge

Feedback from families should be collected 30-days post discharge. Project staff can collect the information from each family using a variety of approaches based on convenience to staff and the family. Surveys can be completed via email or text, or completed over the phone. If desired, the evaluation team can set up an online form for families to submit responses directly.

There are two options for submitting this documentation:

Option 1: Complete on paper and <u>upload</u> a completed copy Option 2: <u>Manually enter</u> the data online

Families who provide consent will also be asked to complete an interview at discharge

- Interviews will be conducted by a team of interviewers who represent the cultural communities served by Stabilization Services
- Parents will be able to schedule an interview time that is convenient for them, and decide whether they would like to do the interview over the phone, in a virtual meeting, or inperson
- Parents who complete the interview will receive a \$30 electronic gift card to Amazon, Target, Walmart, or Cub Foods

Reporting

- The evaluation team can compile and submit contract reporting data to Hennepin County if desired
- We are developing a format for regularly compiling and sharing the evaluation results with agencies (once we have enough information submitted to preserve family confidentiality)
- We can work with you to compile other results as needed
- De-identified data will be submitted to SAMHSA as required

Other evaluation efforts

We will periodically ask you to complete surveys or interviews to provide feedback about your experience providing Stabilization Services

The evaluation is expected to evolve over the fouryear grant period

Let us know....

- when you have questions or concerns and we'll do what we can to help
- If you have recommendations for making this process easier

evaluation@community-research.solutions